

TA CPD Hub

Data Processing Agreement

Article 28 UK GDPR Schedule - Final Review Copy - 19 October 2026

Processor: Try This Teaching Limited (company no. 15392615)

Registered office: 9 Ruskin Way, Woosehill, Wokingham, United Kingdom, RG41 3BP

VAT no.: 460722506

Contact: Amjad Ali – info@trythisteaching.com

Party	Details
Controller	The subscribing school, academy, federation or multi-academy trust identified in the subscription/order ("Controller").
Processor	Try This Teaching Limited, company no. 15392615, registered office 9 Ruskin Way, Woosehill, Wokingham, United Kingdom, RG41 3BP, VAT no. 460722506; contact Amjad Ali – info@trythisteaching.com ("Processor").

1. Scope and duration

This DPA applies where the Processor processes Personal Data on behalf of the Controller in connection with the TA CPD Hub. Processing continues for the duration of the Controller's subscription and any agreed post-termination return/deletion period.

2. Subject matter and purpose

The Processor will process staff Personal Data only as necessary to provide, secure, administer and support the TA CPD Hub, including account creation, learning delivery, learning analytics, school/Trust administration, communications, support and reporting.

3. Processing on documented instructions

The Processor shall process Personal Data only on the documented instructions of the Controller, including instructions contained in the subscription agreement, this DPA, support requests and authorised administrative actions, unless UK law requires otherwise.

4. Confidentiality

The Processor shall ensure that persons authorised to process Personal Data are subject to appropriate confidentiality obligations and only access data to the extent necessary for their role.

5. Security

Taking into account the nature of the processing, the Processor shall implement appropriate technical and organisational measures to protect Personal Data against accidental or unlawful destruction, loss, alteration, unauthorised disclosure or access. Current measures are described in the TA CPD Hub GDPR & Security Due-Diligence Pack and may be updated as the service evolves.

6. Subprocessors

The Controller gives general written authorisation for the Processor to use subprocessors necessary to deliver the service, subject to the Processor maintaining an up-to-date subprocessor register and imposing data-protection obligations that provide an equivalent level of protection where Article 28 requires this. The Processor remains responsible to the Controller for its subprocessors' processing within the scope of this DPA.

7. International transfers

The Processor shall not make a restricted transfer of Controller Personal Data unless an applicable UK GDPR transfer mechanism or adequacy arrangement is in place. Where relevant, supplier DPAs, SCCs, the UK Addendum and/or recognised data privacy framework mechanisms may be relied upon.

8. Data subject rights

Taking into account the nature of the processing, the Processor shall provide reasonable assistance to the Controller, insofar as possible, with requests from data subjects exercising rights under UK data protection law.

9. Security incidents and personal data breaches

The Processor shall notify the Controller without undue delay after becoming aware of a Personal Data Breach affecting Controller Personal Data and shall provide available information reasonably required for the Controller to meet its legal obligations.

10. DPIAs and regulatory cooperation

The Processor shall provide reasonable information and assistance, taking into account the nature of processing and information available to it, where the Controller requires support with a data protection impact assessment or consultation with the Information Commissioner.

11. Return and deletion

At the end of the services, the Processor shall, at the Controller's choice and subject to applicable law, return/export relevant Controller Personal Data and delete or anonymise Personal Data that is no longer required in accordance with the agreed retention schedule. Data contained in backup media may remain until normal backup rotation expires and will remain protected from routine use.

12. Audit and information rights

The Processor shall make available information reasonably necessary to demonstrate compliance with Article 28 obligations and shall permit reasonable audits or inspections subject to appropriate notice, confidentiality, security and cost arrangements.

13. Controller obligations

The Controller is responsible for ensuring that it has a lawful basis for providing staff Personal Data to the Processor, that staff receive appropriate privacy information, and that instructions given to the Processor comply with applicable data protection law.

14. Liability and precedence

Nothing in this DPA relieves either party of its direct obligations under applicable data protection law. If there is a conflict between this DPA and other terms relating specifically to processing of Controller Personal Data, this DPA shall take precedence to the extent of that conflict.

Schedule A - Processing details

Item	Details
Data subjects	School/MAT employees, Teaching Assistants, school/Trust managers/admins, purchasing/account contacts and authorised Hub users.
Personal data	Name, username, work email, telephone number where supplied, job/role, school/Trust affiliation, account/membership status, learning allocations/progress, quiz data, completion records, learning time, certificates, reflections/notes, support/security logs, billing/order contact data and technical identifiers.
Special-category data	Not intentionally required or requested. Users are instructed not to enter pupil-identifiable, safeguarding, medical or other sensitive personal information into Reflection Journal, Community or other free-text areas unless separately

	authorised.
Frequency	Continuous/regular for the duration of the service.
Nature	Collection, storage, retrieval, organisation, access control, reporting, communication, export, support, deletion/anonymisation and backup.
Purpose	Provision and administration of the TA CPD Hub and associated CPD reporting/support.
Duration	Subscription term plus the retention/deletion period approved by Try This Teaching Limited and/or instructed by the Controller.

Schedule B - Subprocessors / services

Provider	Service
Silvertoad Ltd	Technical administration, support and development
AllHost / AH CLOUD Ltd	UK hosting/server and backup infrastructure
Cloudflare	DNS/CDN/security and network processing
Microsoft	Transactional email relay / Exchange Online Protection
Stripe	Payment processing
Google	Google Analytics where enabled and consented to

Zoom is treated separately where the Hub provides meeting links only and a user chooses to join Zoom directly; if future integrations transmit Hub user data automatically, Zoom should be reassessed as a subprocessor for that processing.

Signature / incorporation

This DPA may be incorporated into the TA CPD Hub Terms and Conditions for institutional subscriptions and may also be signed separately where a school/Trust procurement process requires it.

For the Controller	For Try This Teaching Limited
Name:	Name:
Role:	Role:
Date:	Date:
Signature:	Signature:

Important: this document is a technical/operational draft prepared for review and is not independent legal advice. Try This Teaching Limited should obtain any legal/data-protection review it considers appropriate before final issue.